

Rambler, Alexis

From: Boyd, Jocelyn
Sent: Monday, September 21, 2020 1:42 PM
To: Duke, Daphne; Rambler, Alexis; Crocker, Virginia
Subject: Fwd: [External] DUTY MANAGER NOTIFICATION: Hit 2" plastic main at 311 Austin St. Spartanburg SC 29301

Sent from my iPhone

Begin forwarded message:

From: "Morgan, Jerry Keith" <Jerry.Morgan2@duke-energy.com>
Date: September 21, 2020 at 12:55:25 PM EDT
To: "Boyd, Jocelyn" <Jocelyn.Boyd@psc.sc.gov>
Subject: [External] DUTY MANAGER NOTIFICATION: Hit 2" plastic main at 311 Austin St. Spartanburg SC 29301

55 customer interrupted, Johnny Eustace with the Office of Regulator Staff notified.

NOTIFICATION

THE DUTY MANAGER RECEIVED A CALL FROM: Terry Marcum 864-706-8761

DATE/TIME DUTY MANAGER RECEIVED A CALL: 9/21/2020 12:05 PM EST

DATE/TIME OF INCIDENT: 9/21/2020 11:00 AM EST

ADDRESS: 311 Austin St. Spartanburg, SC 29301

DESCRIPTION OF INCIDENT: Spartanburg Water hit a 2" plastic main while excavating.

FIRE DEPARTMENT ON SCENE: No

POLICE DEPARTMENT ON SCENE: No

MEDIA ON SCENE: No

EVENT CLASSIFICATION: Normal

EVACUATIONS: No

INJURIES: No

DATE/TIME GAS OFF: 9/21/20 11:40 AM

NUMBER OF GAS SERVICES INTERRUPTED: 55

DATE/TIME GAS ON:

ESTIMATE OF DAMAGES:

STATE: SC

STATE NOTIFIED: Yes

PHSMA / NRC NOTIFIED No

UPDATED INFORMATION WILL BE SHARED AS IT BECOMES AVAILABLE